



Speaker Introduction

Our program today will be presented by Emily Ballance.

Emily speaks across the country to associations, healthcare and childcare organizations, corporations, educational groups and financial institutions. Her topics include stress management, generations, resilience, communication, and customer service, all with a humorous twist.

Today, Emily will share insights from her life and from serving as a national speaker, trainer and Licensed Professional Counselor. She has also lived previous lives as a Girl Scout, grocery checker, movie extra, waitress, telemarketer, fast food cashier, and residence director of a college dorm.

If you want to know details about Emily's education, background, and speaking recognition, visit her website at www.emilyballance.com. Emily prefers to spend her time getting to know you and wants to put you out of your misery of listening to a long introduction. Instead, she invites you to connect with her on Facebook, LinkedIn and Twitter.

As a speaker, Emily envisions a world where people are not checking email on their mobile devices during the keynote, but are actually engaged, laughing and having fun. She promises to do her part to make this new world a reality.

Please join me in welcoming **Emily Ballance**.